

「香港人壽伴您同行25載」大抽獎

推廣期：2026年5月2日至2026年7月31日(包括首尾兩日)



為慶祝香港人壽保險有限公司(「香港人壽」)成立25周年，並衷心感謝客戶一直以來的支持，我們特別推出「香港人壽伴您同行25載」大抽獎！凡符合相關條件的香港人壽之所有個人客戶(包括現有客戶及新客戶)[#]，可自動參加抽獎，您將有機會贏取豐富獎品，與我們一同分享25周年的喜悅！



頭獎
全新電動車BYD ATTO 2一部
(價值港元228,300)[^]
(圖片僅供參考)

獎品		名額
頭獎	全新電動車BYD ATTO 2一部 (價值港元228,300) [^]	1名
第二獎	iPhone 17 Pro Max 512GB 1部 (價值港元11,899) [^]	1名
第三獎	百老匯禮品卡 (價值港元8,000)	1名
第四獎	iPad Air 11" 256GB Wi-Fi一部 (價值港元5,399) [^]	1名
第五獎	旅遊禮券 (價值港元3,000)	1名
第六獎	宜家家居禮品卡 (價值港元2,500)	1名
第七獎	Decathlon禮品卡 (價值港元2,000)	2名
第八獎	美心餐飲禮券 (價值港元1,500)	2名
第九獎	海洋公園標準入場門票2張(價值港元1,076) [^]	5名
第十獎	超級市場現金券 (價值港元500)	10名
[^] 港元價值僅供參考		共25名得獎者

參加條件：

- 截至2026年7月31日持有最少一份香港人壽的生效保單的所有個人客戶；及
- 相關保單必須於領取獎品時仍然生效及沒有任何過期未繳保費；及
- 客戶須為年滿18歲之保單權益人。

人壽保險計劃承保機構：香港人壽保險有限公司

香港人壽
Hong Kong Life

委任持牌保險代理機構：

創興銀行
Chong Hong Bank

招商永隆銀行
CMB WING LUNG BANK

OCBC

上海商業銀行
SHANGHAI COMMERCIAL BANK

推廣生意的競賽牌照號碼：61337

重要事項

有關合資格人壽保險計劃之完整條款及細則，請參閱相關保單。有關計劃詳情，請參閱香港人壽相關人壽保險產品小冊子。客戶於投保任何人壽保險計劃前，應詳閱及明白保單內容及條款，亦應於作出任何決定前先諮詢獨立及專業的意見。

「香港人壽伴您同行25載」大抽獎（「本抽獎」）之條款及細則：

1. 本抽獎由香港人壽保險有限公司（「香港人壽」）主辦。推廣期為2026年5月2日至2026年7月31日（包括首尾兩日）（「推廣期」）。
2. 符合所有以下條件之客戶（「合資格客戶」）可自動參加本抽獎，機會均等，無需登記：
 - 截至2026年7月31日持有最少一份香港人壽的生效保單的所有個人客戶；及
 - 相關保單必須於領取獎品時仍然生效及沒有任何過期未繳保費；及
 - 為年滿18歲之保單權益人。
3. 每位合資格客戶於本抽獎中僅可獲抽獎機會一次。為免生疑問，即使合資格客戶截至2026年7月31日持有多於一份生效保單並符合本條款及細則第2條所述的條件，亦只可獲抽獎機會一次。每位合資格客戶於本抽獎中最多只能中獎一次。香港人壽擁有唯一和絕對的酌情權根據此條款及細則內的相關條款而決定客戶之參加資格。
4. 本抽獎之獎品（「獎品」）如下：

獎品		名額
頭獎	全新電動車BYD ATTO 2一部（價值港元228,300） [^]	1名
第二獎	iPhone 17 Pro Max 512GB 1部（價值港元11,899） [^]	1名
第三獎	百老匯禮品卡（價值港元8,000）	1名
第四獎	iPad Air 11" 256GB Wi-Fi（價值港元5,399） [^]	1名
第五獎	旅遊禮券（價值港元3,000）	1名
第六獎	宜家家居禮品卡（價值港元2,500）	1名
第七獎	Decathlon禮品卡（價值港元2,000）	2名
第八獎	美心餐飲禮券（價值港元1,500）	2名
第九獎	海洋公園標準入場門票2張（價值港元1,076） [^]	5名
第十獎	超級市場現金券（價值港元500）	10名
[^] 港元價值僅供參考		共25名得獎者

5. 關於頭獎：
 - 5.1. 頭獎得獎者可獲全新電動車BYD ATTO 2一部（包括汽車首次登記稅）。香港人壽及供應商不會為頭獎得獎者以任何方式而產生的附帶費用，如保險費、香港政府所徵收之車輛及駕駛牌照服務費用、註冊費和個人性質的其他費用等承擔任何責任。
 - 5.2. 頭獎之產品型號、車身顏色、規格及配置均是指定款式，香港人壽保留最終決定權。
 - 5.3. 頭獎必須於香港領取，得獎者須同意在指定日期和地點出席頒獎禮以領取獎品兌換信。頭獎得獎者須同意香港人壽於頒獎禮替得獎者與獎品拍照以作紀錄及宣傳，所有領獎時拍攝的照片香港人壽可用於任何途徑作本抽獎之宣傳用途。若得獎者未有同意，將失去獲獎資格。
 - 5.4. 頭獎得獎者必須持有有效身份證明文件，並於領獎時向供應商出示以作核實。為免存疑，供應商不會向參加者提供任何替代安排。
 - 5.5. 頭獎不得以現金或其他物品的方式交換。
6. 用於本推廣宣傳之獎品圖片只供參考，獎品以實物為準。獎品顏色不可選擇及將視乎獎品供應商的供應情況而定。
7. 抽獎將於2026年8月31日進行，並將以電腦隨機方式抽出得獎者（「得獎者」）。抽獎結果將於2026年9月4日在香港人壽的網站（www.hklife.com.hk）內公佈，並於同日刊登於星島日報及英文虎報。得獎者姓名及相關生效保單號碼（首6位數字）將會用作抽獎結果公佈之用。
8. 是次抽獎不設候補得獎者。
9. 合資格客戶參加本抽獎，則表示已明白及同意(i)香港人壽的私隱政策聲明（<https://www.hklife.com.hk/tc/privacy/index.html>）及個人資料收集聲明（<https://www.hklife.com.hk/tc/pics/index.html>）；(ii)香港人壽使用合資格客戶的個人資料作本抽獎通訊、抽獎結果公佈及領獎用途。香港人壽特此通知合資格客戶，其個人資料會被收集並用作本抽獎的用途，當中包括但不限於本抽獎的行政用途、放進本抽獎的參加名單、抽出得獎者、聯絡得獎者、公佈得獎名單及於得獎者領獎時核實身份等。如欲取消或退出本抽獎，可於2026年8月28日或之前，致電香港人壽客戶服務熱線2290 2882，或發送電郵至HKLSalesPromotion@hklife.com.hk通知香港人壽。不論任何情況，香港人壽不會透過本抽獎提供連結要求合資格客戶提供任何敏感個人資料、戶口資料、密碼及信用卡資料。
10. 香港人壽將於抽獎結果公佈後15個工作天內以郵寄及短訊通知得獎者有關領獎詳情，得獎通知將郵寄至得獎者相關保單的通訊地址，得獎者須按得獎通知所指示的方法及條款及細則領取獎品。不論任何原因，得獎者如沒有在指定領獎限期內領取獎品，及/或沒有按得獎通知所指示的方法及條款及細則領取獎品，其得獎資格將會被取消及獎品將被沒收而不作另行通知，香港人壽保留以任何適當方式處理所有被沒收獎品之權利。
11. 香港人壽並不負責核實合資格客戶所提供的通訊地址的真確性。若所遞交的資料有錯漏或不正確而導致未能成功送出得獎通知，香港人壽概不補發得獎通知。
12. 有關得獎通知在任何情況下如有被竊、遺失或無法送遞，香港人壽概不補發。
13. 得獎者的相關保單必須於領取獎品時仍然生效及沒有任何過期未繳保費，否則得獎者將會被取消資格並將不能領取獎品。
14. 於領取獎品時，得獎者需出示該得獎通知及其有效身份證明文件作核對，並須簽署確認信（如適用）以作領獎及記錄用途。
15. 所有得獎者須同意所有領獎時拍攝的照片及影片可由香港人壽用於任何途徑作本抽獎的宣傳用途。
16. 在任何情況下，所有獎品不可轉讓、退換、兌換現金或任何其他產品。所獲贈之獎品，如有遺失或損毀，恕不獲補發及退換。

17. 獎品由相關供應商供應，而獎品之使用可能受有關供應商所訂立之條款及細則約束。所有(i)關於獎品的條款及細則以及任何其他相關事宜；及(ii)有關獎品供應商所提供之產品及服務質素，香港人壽及指定委任持牌保險代理機構概不承擔任何責任。如對獎品有任何爭議、投訴或索償，得獎者應直接向獎品供應商提出該等要求或索償。
18. 根據本條款及細則的相關條款，香港人壽擁有唯一及絕對的酌情決定權來決定客戶是否有資格獲得獎品。若香港人壽發現任何人未能遵守本條款及細則，香港人壽有權取消該人參加抽獎活動和領取獎品的資格。
19. 合資格客戶參加本抽獎活動即代表其了解、接受及願意遵守香港人壽就本活動所訂立的條款及細則及接受香港人壽擁有此等條款及細則所述的權利。
20. 如發現合資格客戶不遵守本條款及細則、涉及任何舞弊、濫用及/或欺詐成分、虛報資料或違反適用的法律或法規，香港人壽有權取消其參加本抽獎的資格。如果合資格客戶被取消資格，獎品可能會被撤銷及收回。
21. 合資格客戶因參與本抽獎而遭受的損害、損失、索賠、費用或訴訟等，香港人壽概不負責或承擔任何法律責任。
22. 除另有註明外，參與抽獎的客戶可同時享有香港人壽其他客戶推廣優惠(如適用)。
23. 有關人壽保險計劃詳情、內容、條款及細則，客戶須參閱香港人壽的網站(www.hklife.com.hk)、保險計劃的相關保單內容、保險計劃建議書、產品小冊子及其他相關文件。本推廣宣傳單張只敘述本抽獎活動的詳情，並未提及有關保險計劃之任何保障範圍、不保障範圍、風險披露、內容或條款及細則。客戶於投保保險計劃前，必須閱讀、完全明白並接受其保單及建議書之任何保障範圍、不保障範圍、風險披露、內容、條款及細則。
24. 本抽獎活動及其相關條款及細則只適用於香港特別行政區境內及受香港法律所規管。香港法院對於任何因條款及細則所引發的爭議享有獨有的司法管轄權。
25. 如本條款及細則之中文及英文版本在內容上有任何歧義或抵觸，均以英文版本為準。
26. 如有任何爭議，香港人壽保留最終決定權。
27. 推廣生意的競賽牌照號碼：61337。

重要聲明

銷售及產品爭議

創興銀行有限公司、招商永隆銀行有限公司、華僑銀行(香港)有限公司及上海商業銀行有限公司為香港人壽之委任持牌保險代理機構(統稱為「委任持牌保險代理機構」)，而有關人壽保險產品是香港人壽而非委任持牌保險代理機構的產品。對於委任持牌保險代理機構與客戶之間因銷售過程或處理有關交易而產生的合資格爭議(定義見金融糾紛調解計劃的金融糾紛調解的中心職權範圍)，委任持牌保險代理機構須與客戶進行金融糾紛調解計劃程序；然而，對於有關人壽保險產品的合約條款的任何爭議，應由香港人壽與客戶直接解決。

如欲要求香港人壽停止使用閣下個人資料作直接促銷用途，請致電2290 2882與香港人壽的資料保護主任聯絡，或致函香港人壽保險有限公司，地址為香港皇后大道中183號中遠大廈15樓，此項安排不另收費。

如欲查詢有關計劃詳情，請致電香港人壽客戶服務熱線2290 2882，或親臨委任持牌保險代理機構之各分行查詢。創興銀行有限公司、招商永隆銀行有限公司、華僑銀行(香港)有限公司及上海商業銀行有限公司為香港人壽之委任持牌保險代理機構。委任持牌保險代理機構分銷的人壽保險產品由香港人壽承保，香港人壽乃由香港特別行政區之保險業監管局監督授權經營人壽保險業務。

本宣傳品僅供參考，並只在香港派發，不能詮釋為在香港境外提供或出售或游說購買香港人壽的任何產品的要約、招攬及建議。

香港人壽保險有限公司 香港皇后大道中183號中遠大廈15樓
Hong Kong Life Insurance Limited 15/F Cosco Tower, 183 Queen's Road Central, HK

☎ 2290 2882 ✉ HongKongLifeCS@hklife.com.hk 🌐 www.hklife.com.hk ☎ 2530 5682



“Hong Kong Life 25 Years With You” Mega Lucky Draw

Promotion Period: 2 May 2026 to 31 July 2026 (Both dates inclusive)



In celebration of the 25th Anniversary of Hong Kong Life Insurance Limited (“Hong Kong Life”) and to express our sincere gratitude to our clients’ continued support, we are launching the **“Hong Kong Life 25 Years With You” Mega Lucky Draw**! All individual clients (including existing and new clients) of Hong Kong Life who meet relevant conditions[#] will be automatically enrolled in the lucky draw and have the chance to win one of the prizes below and share our 25th anniversary joy!



Prizes		No. of Winner(s)
Grand Prize	One Brand New BYD ATTO 2 Electric Car (value at HKD228,300) [^]	1 winner
2 nd Prize	iPhone 17 Pro Max 512GB (value at HKD11,899) [^]	1 winner
3 rd Prize	Broadway Gift Card (value at HKD8,000)	1 winner
4 th Prize	iPad Air 11" 256GB Wi-Fi (value at HKD5,399) [^]	1 winner
5 th Prize	Travel Coupon (value at HKD3,000)	1 winner
6 th Prize	IKEA Gift Card (value at HKD2,500)	1 winner
7 th Prize	Decathlon Gift Card (value at HKD2,000)	2 winners
8 th Prize	Maxim's Dining Coupons (value at HKD1,500)	2 winners
9 th Prize	2 Tickets of Ocean Park General Admission (value at HKD1,076) [^]	5 winners
10 th Prize	Supermarket Cash Coupons (value at HKD500)	10 winners
[^] The value stated in HKD is for reference only		Total 25 Winners

Requirements for entering the lucky draw:

- All individual clients who hold at least one in force policy of Hong Kong Life by 31 July 2026; and
- Relevant policy must remain in force at the time of prize redemption with no premium overdue; and
- Client must be a policyowner aged 18 or above.

Life Insurance Plan underwritten by: Hong Kong Life Insurance Limited



Appointed Licensed Insurance Agencies:



Important Notes

Please refer to the policy documents for the full terms and conditions of the Eligible Life Insurance Plan(s), and the product leaflets of Hong Kong Life's life insurance plans for product information. Before applying for any life insurance plan, client should carefully read and understand the contents and terms of the policy documents. Client should also seek independent and professional advice before making any decision.

“Hong Kong Life 25 Years With You” Mega Lucky Draw (the “Lucky Draw”) Terms and Conditions:

1. The Lucky Draw is organized by Hong Kong Life Insurance Limited (“Hong Kong Life”). The promotion period starts from 2 May 2026 to 31 July 2026 (both dates inclusive) (“Promotion Period”).
2. Clients who fulfill all of the following requirements (“Eligible Clients”) will be automatically enrolled in the Lucky Draw with equal opportunities, no registration is required:
 - All individual clients who hold at least one in force policy of Hong Kong Life by 31 July 2026; and
 - Relevant policy must remain in force at the time of prize redemption with no premium overdue; and
 - Client must be a policyowner aged 18 or above.
3. Each Eligible Client can only have one chance to participate in the Lucky Draw. For avoidance of doubt, even if an Eligible Client owns more than one in force policy and fulfills the requirements as stated in clause 2 above by 31 July 2026, such Eligible Client will still be entitled to one Lucky Draw chance only. Each Eligible Client can only win one prize at most in the Lucky Draw. Hong Kong Life has the sole and absolute discretion in determining the eligibility of clients with reference to the relevant clauses of these terms and conditions.
4. The prizes of the Lucky Draw (“Prizes”) are as follows:

Prizes		No. of Winner(s)
Grand Prize	One Brand New BYD ATTO 2 Electric Car (value at HKD228,300)^	1 winner
2 nd Prize	iPhone 17 Pro Max 512GB (value at HKD11,899)^	1 winner
3 rd Prize	Broadway Gift Card (value at HKD8,000)	1 winner
4 th Prize	iPad Air 11" 256GB Wi-Fi (value at HKD5,399)^	1 winner
5 th Prize	Travel Coupon (value at HKD3,000)	1 winner
6 th Prize	IKEA Gift Card (value at HKD2,500)	1 winner
7 th Prize	Decathlon Gift Card (value at HKD2,000)	2 winners
8 th Prize	Maxim's Dining Coupons (value at HKD1,500)	2 winners
9 th Prize	2 Tickets of Ocean Park General Admission (value at HKD1,076)^	5 winners
10 th Prize	Supermarket Cash Coupons (value at HKD500)	10 winners
^ The value stated in HKD is for reference only		Total 25 Winners

5. About the Grand Prize:
 - 5.1. The winner of the Grand Prize will receive one brand new BYD ATTO 2 Electric Car (including Motor Vehicles First Registration Tax). Hong Kong Life and the supplier will not be liable for any incidental costs incurred by the winner in any way, such as insurance premiums, Fees of Vehicle and Driving Licensing Services levied by the Hong Kong government, registration fees and other personal expenses.
 - 5.2. The product model, body color, specifications, and configurations of the Grand Prize are as specified. Hong Kong Life reserves the right to make the final decision.
 - 5.3. The Grand Prize must be claimed in Hong Kong. The winner must agree to attend the presentation ceremony at the designated date and location to collect the prize redemption letter. The winner of the Grand Prize must agree that Hong Kong Life may take photos of the winner and prize at the presentation ceremony for record-keeping and promotional purposes. All photos taken during the presentation ceremony may be used by Hong Kong Life for any promotional purposes related to this Lucky Draw. If the winner does not agree, it will result in disqualification for the prize.
 - 5.4. The winner of the Grand Prize must be holding a valid identification document. Winners must present valid identification documents to the supplier for verification when claiming the prize. For the avoidance of doubt, the supplier will not provide any alternative arrangements to the winners.
 - 5.5. The Grand Prize cannot be exchanged for cash or other items.
6. The photos of the Prizes used in this promotion are for reference only. The colour of the Prizes cannot be selected and are subject to the supplier's stock availability.
7. The Lucky Draw will be conducted on 31 August 2026. The Lucky Draw winners (“Winner(s)”) will be drawn among the Eligible Clients randomly by a computer system. Result of the Lucky Draw will be announced on Hong Kong Life's website (www.hklife.com.hk) on 4 September 2026 and published in Sing Tao Daily and The Standard on the same day. Winners' full name and the number of relevant in force policy (the first 6 digits) will be used for the result announcement of the Lucky Draw.
8. There will be no reserved winners for this Lucky Draw.

9. By participating in the Lucky Draw, Eligible Clients understand and agree (i) the Privacy Policy Statement of Hong Kong Life (<https://www.hklife.com.hk/en/privacy/index.html>) and the Personal Information Collection Statement of Hong Kong Life (<https://www.hklife.com.hk/en/pics/index.html>); (ii) Hong Kong Life to use Eligible Clients' personal data for the communication, result announcement and prize redemption of this Lucky Draw. Hong Kong Life hereby notifies the Eligible Clients that personal information will be collected and used for the Lucky Draw's purpose, which include but not limited to the administration of the Lucky Draw, placing in the entry list of the Lucky Draw, drawing the Winners, contacting the Winners, result announcement of the Lucky Draw and identity verification of the Winners upon prize redemption, etc. Eligible Clients can cancel the enrolment or withdraw from the Lucky Draw by calling Hong Kong Life Customer Services Hotline at 2290 2882, or notify Hong Kong Life by sending an email to HKLSalesPromotion@hklife.com.hk on or before 28 Aug 2026. Under no circumstances will Hong Kong Life provide hyperlinks through the Lucky Draw to request Eligible Clients to provide any sensitive personal information, account details, passwords, or credit card information.
10. Hong Kong Life will notify the Winners about the prize redemption arrangement by mail and SMS within 15 working days after the result announcement is published. The prize notification will be mailed to the correspondence address of relevant policy of the Winners. The Winners must follow the instructions and terms and conditions as stated in the prize notification to redeem the Prizes. For any reason, if the Winners fail to redeem the Prizes within the designated redemption period and/or follow the instructions for prize redemption, they will be disqualified without further notice and their Prizes will be considered as forfeited. Hong Kong Life reserves the right to handle all forfeited Prizes in any manner deemed appropriate.
11. Hong Kong Life is not responsible for verifying the correspondence address provided by the Eligible Clients. In case of any inaccurate or incorrect information provided by the Eligible Clients which resulted in any misdelivery of the prize notification, Hong Kong Life will not re-issue the prize notification.
12. Hong Kong Life shall under no circumstances re-issue the prize notification if stolen, lost or undelivered.
13. Relevant policy of the Winners must remain in force with no premium overdue at the time of prize redemption, otherwise the Winners will be disqualified and will not be entitled to receive the Prizes.
14. The Winners must present the prize notification and original copy of valid identification document for verification at prize redemption. The Winners have to sign an acknowledgement letter (if applicable) for prize redemption and record.
15. All Winners must agree the photos and videos taken during the prize redemption can be used for promotional purposes in any channels and media by Hong Kong Life for this promotion.
16. The Prizes cannot be transferred, returned, redeemed for cash or other products under all circumstances. In the event of any loss or damage, the redeemed Prizes will be not be re-issued.
17. The Prizes are supplied by the relevant suppliers and the use of the Prizes may be subject to terms and conditions stipulated by the relevant suppliers. Hong Kong Life and the Designated Appointed Licensed Insurance Agencies shall not assume any responsibility whatsoever (i) in relation to the terms and conditions and any other relevant matters relating to the Prizes, and (ii) in respect of the quality of products and services provided by the suppliers of the Prizes. Should there be any dispute or complaint or claim (if any) with regard to the Prizes, Eligible Customers shall make such demand or claim directly with the relevant suppliers.
18. Hong Kong Life has the sole and absolute discretion in, according to relevant clauses of these terms and conditions, determining the client's eligibility to receive the Prize. If Hong Kong Life discovers that any person has failed to comply with the terms and conditions or performed any illegal act, Hong Kong Life is entitled to disqualify the person from participating in the Lucky Draw and receiving the Prizes.
19. Participating in the Lucky Draw will serve as Eligible Clients' consent to understand, accept and comply with the terms and conditions imposed by Hong Kong Life for this Lucky Draw and to accept that Hong Kong Life reserves the right to interpret these terms and conditions.
20. Hong Kong Life reserves the right to disqualify an Eligible Client from participating in the Lucky Draw if he/she does not comply with these Terms and Conditions, tampers with the Lucky Draw, engages in abusive, deceit and/or fraudulent behavior in relation to the Lucky Draw or makes false representations or statements or violates applicable laws or regulations. If an Eligible Client is disqualified, the prize may be subsequently revoked and reclaimed.
21. Hong Kong Life shall not be liable for or assume any legal responsibility for any damages, losses, claims, costs or proceedings incurred or suffered by the Eligible Clients as a result of participating in the Lucky Draw.
22. Unless otherwise stated, clients participating in the Lucky Draw can also enjoy other client promotion incentives of Hong Kong Life (if applicable).
23. Clients should refer to the website of Hong Kong Life (www.hklife.com.hk), the policy, proposal, product leaflet and any other relevant documents of Hong Kong Life's insurance plans for relevant product information, contents, terms and conditions. This promotional material describes the details of the Lucky Draw only; it does not cover any coverage, exclusions, risk disclosure, contents, terms and conditions of the insurance plan(s). Clients should read, fully understand and accept the coverage, exclusions, risk disclosure, contents, terms and conditions of the policies and proposals before applying for any insurance plan(s).
24. This Lucky Draw and its relevant terms and conditions are applicable within the Hong Kong Special Administrative Region only and governed by the law of Hong Kong. The Hong Kong Courts have exclusive jurisdiction over any dispute arising out of or in connection with these Terms and Conditions.
25. If there is any discrepancy or inconsistency between the English version and the Chinese version of these Terms and Conditions, the English version shall prevail.
26. Hong Kong Life reserves the right of final decision in case of any dispute.
27. Trade Promotion Competition Licence No.: 61337.

Important Statement

Dispute on Selling Process and Product

Chong Hing Bank Limited, CMB Wing Lung Bank Limited, OCBC Bank (Hong Kong) Limited and Shanghai Commercial Bank Limited are the appointed licensed insurance agencies of Hong Kong Life (collectively the "Appointed Licensed Insurance Agencies"), and the life insurance product is a product of Hong Kong Life but not the Appointed Licensed Insurance Agencies. In respect of an eligible dispute (as defined in the Terms of Reference for the Financial Dispute Resolution Centre in relation to the Financial Dispute Resolution Scheme) arising between the Appointed Licensed Insurance Agencies and the customer out of the selling process or processing of the related transaction, Appointed Licensed Insurance Agency is required to enter into a Financial Dispute Resolution Scheme process with the customer; however any dispute over the contractual terms of the life insurance product should be resolved between Hong Kong Life and the customer directly.

Please contact Hong Kong Life's Data Protection Officer at 2290 2882 or mail your written request to 15/F Cosco Tower, 183 Queen's Road Central, Hong Kong if you request Hong Kong Life Insurance Limited not to use your personal data for direct marketing purposes. No charge shall be levied on such arrangement.

Should you have any enquiry on the Life Insurance Plan, please call Hong Kong Life Customer Services Hotline at 2290 2882, or visit any branches of the Appointed Licensed Insurance Agencies. Chong Hing Bank Limited, CMB Wing Lung Bank Limited, OCBC Bank (Hong Kong) Limited and Shanghai Commercial Bank Limited are the Appointed Licensed Insurance Agencies of Hong Kong Life. Life insurance products distributed by the Appointed Licensed Insurance Agencies are underwritten by Hong Kong Life which is authorized and regulated by the Insurance Authority of the Hong Kong Special Administrative Region.

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